# ETHICAL CHALLENGES CONDUCTING RESEARCH IN ENVIRONMENTS FOR INCARCERATED CHILDREN AND ADOLESCENTS

<u>Kajsa Nolbeck</u> (1)\*, Franz James (2), Göran Lindahl (3), Stefan Lundin (4), Sepideh Olausson (1,5), Charlotta Thodelius (3), Helle Wijk (1,3,5)

(1) Institute of Health and Care Sciences, Sahlgrenska Academy, University of Gothenburg, Sweden (2) HDK – Academy of Design and Crafts, Department of Design, University of Gothenburg

(3) Department of Architecture and Civil Engineering, Division of Building Design, Chalmers University of Technology, and Centre for Healthcare Architecture, Chalmers University of Technology

(4) White Architects

(5) Sahlgrenska University Hospital

\* Corresponding author e-mail: kajsa.nolbeck@gu.se

#### Abstract

The objective of this paper is to describe and discuss ethical challenges when conducting research in the context of compulsory institutional care of children and adolescents (youth), more specifically on issues related to the physical environment.

Our interdisciplinary research group conducts a three-year research project within special residential youth homes provided by The Swedish National Board of Institutional Care (SiS). Their two-folded aim i.e., to (re)habilitate and to incarcerate, puts special demands on the physical environment, and adds to the ambiguous experience of care and incarceration for youth in these "total institutions".

To capture the lived experience of incarcerated youth, aid to raise their voices, and make visible their everyday care environment, research needs to be conducted in place. In the research project so far, qualitative methods applied, including interviews with youth and staff using interactive tools (photos and sketches) and observations of interactions between the youth, staff and the physical environment have been used. Fieldwork and data collection in these settings are challenging processes, with a risk of being involved in critical incidents where ethical principles can come in conflict. Therefore, during the course of the research project the need of developing an ethical codex; a set of guiding principles, became evident within the research group.

In this paper, ethical standards and theories are used to critically analyse ethical challenges in the field through cross disciplinary discussions. The environments of involuntary care require a firm addressing of ethical stance and standards among researchers. Good ethical standards in research do not end with formal regulations or ethical approval. Rather is the starting point of an ongoing ethical dialogue, where an ethical codex can guide the researchers and help to maintain good ethical practice throughout a research project.

Research in the context of involuntary institutional care of youth requires ethical awareness and sensitivity. Irrespective of the research being qualitative and implicate close interaction between researchers and people in the field, or quantitative with access to highly sensitive large-scale data material, there is a necessity for the researcher to be power sensitive, self-reflective and to practice high ethical standards.

**Keywords:** Design and care | ethical challenges | qualitative methods | involuntary care | youth

### Introduction

The objective of this paper is to describe and discuss ethical challenges when conducting research with children and adolescents in compulsory institutional care. The challenges addressed have their origin in a research project, with an interdisciplinary research team, focusing on incarcerated adolescents' experience of the physical environment. The objective is to contribute to a discussion on researcher stance and ethical challenges.

In Sweden, The Swedish National Board of Institutional Care (SiS) provides compulsory institutional care for children and adolescents (youth). An overarching goal for the care provided by SiS is to promote a life without substance abuse, criminal activity, and violent or anti-social behaviour. The two-folded aim, i.e. to (re)habilitate and to incarcerate, puts special demands on the physical environment and adds to the experience of care and incarceration for youth in these 'total institutions' (1, 2). The total institution, according to Goffman, is defined as a closed world in relation to a wider society and includes a forced compulsory formalization of everyday life. To conduct research in

this type of institutional settings is challenging from several points of view: the power structures embedded through incarceration; disciplinary distribution of space and a vulnerable group being researched with many times traumatized by self-destructive life.

Young people's rehabilitation and reintegration take place in a socio-spatial context where the interaction between physical and spatial conditions with social interrelation must be taken in consideration. This means that the socio-spatial context can either enhance or limit these social interrelations in terms of design and spatial layout. This also counts for staff's ability to use their competence and commitment to give care and establish supportive relations. To the best of our knowledge, the field of research regarding young people in compulsory care is scarce. Young people in compulsory care are identified with complex behaviour, psychosocial problems, and anti-social behaviour which causes great difficulties in everyday activities. From time to time, threats and violent behaviour, which may also be seen as resistance to loss of power, may cause a need for coercive measures, which means stress and discomfort for all involved. Violent and anti-social behaviour can as well be explained by a variety of complex factors, e.g., neuro-psychiatric diagnosis, learning disabilities, and stress, as well as untrained staff and a poor physical environment that lacks necessary features to support staff and youth.

As researchers doing fieldwork at the SiS homes, we have met youth who have witnessed of their experiences of harm and discomfort caused by the physical environment. We have also been told disturbing stories about maltreatment from staff. Within the research group we have been uncomfortable in how to handle the troubling information, as well as what we have witnessed and experienced ourselves in regard to incidents, but also how to handle a number of environments unworthy for youth that need care. We realised that we needed an action plan to handle what we experienced. As all researchers that do research with vulnerable groups, we are given life stories that rarely are positive. As any human being we bring these stories with us at the end of the day, and we are affected. This is another dimension we felt we needed to handle.

#### Rationale - General assessment and ethical considerations

This paper discusses ethical challenges in relation to research focusing on the physical environment's role for incarcerated youth, bringing on questions to ethical issues related to, in our case, qualitative methods during fieldwork including e.g., open-ended interviews and observations.

Ethical standards e.g., principle of research ethics: Respect for autonomy; Beneficence; Non-maleficence and Justice (3) are reflected upon. Further, the child rights perspective, especially through the Convention of the Rights of the Child is used to discuss and analyse ethical challenges in the field (4).

Research including children and adolescents should be guided by the aim to do good, not cause harm, and to empower the participants (5). In this specific context, the aim to do good means to raise awareness and expand the knowledge base to what prerequisites may be needed to promote care and rehabilitation for youth. Moreover, such research has an explicit child rights perspective. According to the Convention on the Rights of the Child (4), care environments aimed at rehabilitating vulnerable children must "promote the child's health, self-respect and dignity" (Article 39). This also, evidently, applies to youth who have committed crimes (Article 40). The best interest of the child, as a principle, should lead and the child protection aspect should be emphasized (4). This means not only to take in consideration the physical environment, but also to empower and support youth' voices to become heard, i.e., conducting research for and with these children and adolescents.

Youth under compulsory institutional care constitute a vulnerable group. To capture lived experience of incarcerated youth, research needs to be conducted in place. To understand, experience, and feel the physical environment through the youth's perspective, implicates a need to experience their everyday lived place and space together with the youth, that is to do research *with*, not on them (5).

Interactions between the youth, staff and the physical environment have been studied in the research project, as well as the youth's experience of their immediate surroundings. The qualitative data collection during fieldwork in the research project uses visual methods, Photovoice, "Sketch and Talk", since they have proven to be suitable when conducting research with children (6). Visual methods can reduce the imbalance in power between the researcher and the participant (7, 8), images can also facilitate talk about such abstract phenomena as the physical care environment and its details. Visual methods have further been found useful in relation to ethics and security restrictions in the study of prisons (9) and psychiatric hospitals (10). Photovoice invites participants to take images of what matters to them, in this case in relation to the physical environment, giving them ownership of the creation and interpretation of the image. The images taken are then followed up by open-ended interviews (11). This process is a means to empower and give voice to vulnerable groups when brought to decision makers and brings important democratic and critical issues in play (12, 13). "Sketch and Talk" is an ethnographic design research method for data collection. It consists of openended interviews with simultaneous sketching and note-taking by hand by the researcher. Mainly in the environment where the youth resides. The visual documentation focuses on phenomena of the physical environment that is essential to the participant. Moreover, the sketching is an open transparent visible process, thus giving the participant full insight to the collected data (9). Observations have also been used to collect data, setting the researcher in a position between youth and staff, sometimes an odd experience challenging loyalty and trust. Field-work and data collection in these settings have proved to be a challenging process, with a risk of being involved in critical incidents where ethical principles come in conflict. Through thorough dialogue within the research group a set of guiding principles have been discussed and decided upon. These principles, as well as the ethical codex, will be addressed further on in this paper.

#### Methods

The research project has ethical approval from the regional ethical committee (14) and the data collection is preceded by the young people's consent together with the aim of a dignified, respectful and reflective approach to not do harm. However, still there is a risk of ethical dilemmas during the data collection process for the researchers when witnessing incidents, or take part in stories of abuse or offensive behaviour, given in the interviews with the youth. However, it is important to stress the fact that the researchers have not asked for this type of information, the focus has solely been on the experience of the physical environment. Nevertheless, this information has become evident in stories related to the physical and socio-spatial environment. It may be in some situations obvious that confidentiality might need to be broken and measures taken immediately, while in other cases it may be that the child or adolescents would not benefit from such actions. This implies that a traditional and compulsory ethical approval to conduct these studies is not a sufficient in itself for guiding the research team. Rather, an ethical codex to guide in situations such above, was needed to guide and support the research team. For development of the ethical codex, ethical standards and theories were used to critically analyse ethical challenges in the field, through cross disciplinary discussions. Ethical standards e.g., principle of research ethics: Respect for autonomy; Beneficence; Non-maleficence and Justice (3) were reflected upon in relation to specific challenges experienced during data collection. Further, the child rights perspective, especially through the Convention of the Rights of the Child were used to discuss and analyse ethical challenges in the field (4).

## **Applied methods**

In the research project both qualitative and quantitative data is collected, however, the main consideration for the ethical codex is related to the qualitative data collection.

# **Experiences, implications and ethical challenges**

The social and physical environment of the special residential youth homes, differentiate in several ways from other care environments such as primary care clinics, hospitals and community social services. First, the youth are there involuntary, i.e., they are cared for under permit of law. Second, a majority of the children and adolescents are underage, the youngest being 12 years old or sometimes younger, and the oldest twenty-one. Third, the youth often suffer from psychosocial and cognitive problems and/or substance abuse, lack stable family situation and relations. Fourth, the Swedish National Board of Institutional Care (SiS), unlike other care facilities has far-reaching powers, e.g., to separate a child or adolescent from the rest of the group, use physical force, and to search the youths' mail and individual belongings, to mention a few examples (15, 16, 17).

From a research perspective, the above stated circumstances due to the specific social and physical environment are important to study, but also what constitutes the ethical challenges. First, the "involuntary aspect", creates an inevitable power imbalance and tension between the staff and the youth, as well as between the researchers and the adolescents. While "we" (staff, researchers) can pack our things and leave by the end of the day, "they" (youth) remain in the institution. These opposite "degrees of freedom" (ability to leave/forced to stay) creates an entrance to the research situation (for example the interview situation), characterized by a power imbalance. Second, the respondents (i.e. the youth) are young children and adolescents, whom we as researchers and adults encounter in a situation where they are far from their parents/guardians and friends. In addition, this research need to be conducted in place together with the participants, often in their rooms. With this comes a great responsibility and need for responsiveness to the specific terms of temporal reality for the youth, they need "hang around time" before getting down to the possible interview situation, and their plans can instantly be changed, moreover, time is needed to build trust. Adaptability by the researchers in terms of taking a break or ending the interview whenever the youth need or wish is a must. This, also, refers to the third aspect, concerning the youth's psychosocial and cognitive problems and/or substance abuse withdrawal. This aspect has two sides; first, the youth may have a "bad day", feeling sad or have received a troubling message; they may also have difficulties to understand the questions or the research information due to ADHD or autism with consequences as restlessness, difficulty to focus or communicate. Thirdly, due to the above-mentioned psychosocial and cognitive difficulties, there could be a risk of externalizing behavior, threat and violence. These two sides, put demands on the researcher. On the one hand, to be sensitive and responsive to the youth's needs and feelings, on the other hand, to take into consideration the researchers' own security. This sets certain difficulties to personal integrity, as well as to risk for the researcher to either be subject to provocations, or risk to be accused for improper behavior. The fourth and last aspect, concerning the caregivers' far-reaching powers to intervene, could lead to that the researchers may witness situations of misconduct where the personnel violate their power. This leaving the researchers in a difficult ethical situation. The decision to take action direct, or to await and write up the results from the research, constitute a careful valuing that needs to take place in every single situation. Direct action may benefit the child or adolescent in a specific situation of for example worn out physical environment. On the other hand it may not benefit the youth, whom is forced to stay in the institutional environment due to permit of law. Accordingly, the intention with our research being to raise knowledge and to contribute to improvement in the institutional physical environment, could potentially be challenged by direct action, through denied further access to the research field. Which in turn would lead to lack of knowledge and hence lack of potential improvements.

When doing fieldwork, how do we maintain our security but not communicate distrust? So far there have been a few incidents, though not severe. But we need to remember that we are the intruders, and violate private space. We also need to remember that it is possible that we might do harm unintentionally, or stir up something in the group of youth, leading to turbulence. We have also experienced situations where youth are corrected by staff regarding youth's behavior directed towards us. Where does that place us in relation to the youth, and their trust in us? Staff and leaders will also be provoked when/if we come with serious critique pointing out their failure to how the physical environment has been neglected. The ethical dilemma here is not so much communicating what we see, but if the research project gains by bringing up troubling issues with the physical environment now, or in our papers and final report.

Despite, that researchers in Sweden are not covered by the legislation (18) to immediately report suspicion when they see that a child may be mistreated, the research group found it necessary to state their respect for the young people in an ethical codex. First, the overall guiding principle stated in the codex is respect for the youth's integrity and autonomy. This shows in the "hang around-time" spent at the institutions and the wards, to create relationships and gain trust. Rather than the researcher wait for the adolescents to come to *them*. A necessary but gentle and sensitive process characterized by respect and dignity for the youth. The second guiding principle connected to data collection, regarding the researchers' safety and data reliability has developed to that two researchers always are present in interview and observational situations. The necessity to balance the teamwork in this intimate situation, with the respect for the respondent's integrity was discussed in the research group, resulting in practical guidelines aiming for power equalizing while maintaining security. This led to rethink how to approach the youth at the actual interview situation, e.g., the two researchers now sit on the floor, while the young person usually sits on the bed or on the floor. It is not only the difference in height that mitigates the imbalance in power, the researchers always ask if it is ok to sit on the floor, or enter the room, i.e., the respondent can place the researcher in the distance or place that is desired, or chose another place for the interview.

With the above principles in mind, the research group stated a step-by-step action plan. The action plan constitutes several steps, from open and continuous discussion of ethical dilemmas within the research group, to consulting colleagues and professionals and if needed, breaking the secrecy for the benefit of the child. In the case researchers note serious abuse or severe incidents during ongoing data collection, the ethical codex states a five-step plan. 1, discussion within the research group. 2, information to the head of the unit or the head of the institution. 3, if deemed necessary, the research and development manager at SiS is contacted. 4, in cases where the situation so requires, report to the Health and Social Care Inspectorate (IVO), 5, debriefing. If any of the researchers are subjected to offensive behavior or violence during data collection, the procedure is similar as to what was just described.

Besides the guiding principles, the ethical codex also states that the research group should establish a contact network with children's rights organizations. This partly in order to be able to convey to the youth what support they can get when needed and partly to exchange advice and experiences with regard to noted misconduct.

#### Conclusion

The objective of this paper was to describe and discuss ethical challenges when conducting research in the context of compulsory institutional care of children and adolescents, and issues related to the development and use of an ethical codex to handle those challenges.

The question addressed in the paper is relevant, not only related to the setting of children and adolescents in compulsory institutional care, but in every situation, that involves vulnerable groups' participation in research.

The environments of involuntary care require a firm addressing of ethical stance and standards among researchers. Good ethical standards in research do not end with formal regulations or ethical approval (14, 19). Rather is the starting point of an ongoing ethical dialogue, where an ethical codex can guide the researchers and help to maintain good ethical practice throughout a research project.

Research in the context of involuntary institutional care of youth requires ethical awareness and sensitivity. Irrespective of the research being qualitative and implicate close interaction between researchers and people in the field, or quantitative with access to highly sensitive large-scale data material, there is a necessity for the researchers to be power sensitive, self-reflective and to practice high ethical standards. As researchers, we need to remember that we are the intruders, and violate private space, though doing research on the physical environment can possibly be less provocative than other areas of research.

The context of compulsory institutional care of children and adolescents is a most relevant and complex context to discuss ethical challenges in conducting research regarding the physical environment. Researchers within this interdisciplinary team, considering their ordinary research fields, do not always have experience of these specific settings. The results of the cross disciplinary discussions and the ethical standards that derive from this, might also be applicable to other settings. To our knowledge this is a unique research project, and it should be said that we hope for

more research in this field. We hope that the ethical challenges discussed in this paper can aid other researchers in the field of creating knowledge in similar settings.

#### References

- [1] Goffman, E. (1961). Asylums: essays on the social situation of mental patients and other inmates, New York: Penguin Books, 1961.
- [2] Wästerfors, D. (2012). Analyzing Social Ties in Total Institutions, Qualitative Sociology Review, Aug 2012, Vol.8(2)
- [3] Beauchamp, T.L. & Childress, J. F. (2008). Principles of biomedical ethics, New York, Oxford University Press
- [4] United Nations Convention on the Rights of the Child. https://www.ohchr.org/en/professionalinterest/pages/crc.aspx
- [5] Källström, Å.; Andersson Bruck, K. (2017). Ethical reflections in research with children, Malmö: Gleerups (in Swedish)
- [6] Strack, R. W.; C. Magill, and K. Mcdonagh. (2004). Engaging Youth through Photovoice. Health Promotion Practice 5: 49–58.
- [7] Allen, Q. Photographs and stories: ethics, benefits and dilemmas of using participant photography with Black middle-class male youth. (2012). Qualitative Research, 12(4) 443–458
- [8] Heidelberger, L., and C. Smith. (2016). Low-Income, Urban Children's Perspectives on Physical Activity: A Photovoice Project. Maternal and Child Health Journal 20: 1124–1132.
- [9] James, F. "Sketch and Talk": An ethnographic design method opening closed institutions. Paper presented at the Cumulus Working Papers 33/16: Cumulus Hong Kong 2016: Open Design for Everything, Hong Kong. Conference Paper retrieved from http://cumulus.hkdihongkong2016.org/uploads/files/cumulus hong kong 2016 working papers.pdf
- [10] Olausson, S.; Danielson, E.; Berglund Johansson, I. and Wijk, H. (2018), The meanings of place and space in forensic psychiatric care A qualitative study reflecting patients' point of view. Int J Mental Health Nurs.
- [11] James, F., & Olausson, S. (2018). Designing for care: employing ethnographic design methods at special care homes for young offenders a pilot study. Design for Health, 1-15.
- [12] Wang, C., & Burris, M. A. (1997). Photovoice: Concept, Methodology, and Use for Participatory Needs Assessment. Health Education & Behavior, 24(3), 369-387.
- [13] Wang, C., & Redwood-Jones, Y. (2001). Photovoice Ethics: Perspectives From Flint Photovoice. Health Education & Behavior, 28(5), 560-572.
- [14] Swedish Government Chancellor (Regeringskansliet). Swedish Ethical Review Act (Lag (2003:460) om etikprövning av forskning som avser människor). https://www.riksdagen.se/sv/dokument-lagar/dokument/svensk-forfattningssamling/lag-2003460-om-etikprovning-av-forskning-som\_sfs-2003-460 Access 20181009 (in Swedish)
- [15] Swedish Government Chancellor (Regeringskansliet). Law on the Care of Young People (Lag (1990:52) med särskilda bestämmelser om vård av unga). https://www.riksdagen.se/sv/dokument-lagar/dokument/svenskforfattningssamling/lag-199052-med-sarskilda-bestammelser-om-vard\_sfs-1990-52 (in Swedish)
- [16] Swedish Government Chancellor (Regeringskansliet). Law on young offenders (Lag (1998:603) om verkställighet av sluten ungdomsvård). https://www.riksdagen.se/sv/dokument-lagar/dokument/svenskforfattningssamling/lag-1998603-om-verkstallighet-av-sluten\_sfs-1998-603 (in Swedish)
- [17] Leviner, P. & Lundström, T. (red.) (2017) Involuntary care of children and young people rights, challenges and border zones. Stockholm: Wolters Kluwer; Upplaga 1 (in Swedish)
- [18] Swedish Government Chancellor (Regeringskansliet). Social Services Act (Socialtjänstlagen). https://www.riksdagen.se/sv/dokument-lagar/dokument/svensk-forfattningssamling/socialtjanstlag2001453\_sfs-2001-453 (in Swedish)
- [19] The World Medical Association (WMA) (1964). The Declaration of Helsinki. Adopted by the 18th WMA General Assembly, Helsinki, Finland, June 1964. https://www.wma.net/policies-post/wma-declaration-ofhelsinki-ethical-principles-for-medical-research-involving-human-subjects/ Access 20181011

**– 112 –**